

Supporting successful cloud procurement and technology integration

As the global market for cloud technology and services grows exponentially due to a wide range of associated benefits, adopting cloud technology has become a key strategic focus for organizations across sectors and industries looking to increase and optimize their use of cloud.

Despite these trends, organizations and individuals are often not well-supported during the procurement phase of cloud adoption and lack guidance around how to optimize benefits, both from procurement and the technology itself.



Future-proof with ITIL® 4

## Introducing: ITIL® 4 Specialist: Acquiring & Managing Cloud Services

As part of the ITIL 4 Extension Modules, a stream of the **globally recognized and adopted ITIL 4 framework**, this module has been developed to support IT professionals who are involved in the procurement, implementation and ongoing evaluation of cloud services and technologies to ensure they are providing value.

There are no formal prerequisites for this module. The relevant key concepts from the ITIL 4 framework will be covered as part of the syllabus, making it accessible to anyone interested in gaining critical skills and obtaining a formal certification in this area.

## ITIL 4 Specialist: Acquiring & Managing Cloud Services will enable professionals to:

- · Analyze available solutions and potential benefits using a vendor-neutral approach
- Effectively **identify, select and deliver** optimized cloud services
- Facilitate **value co-creation** through successful cloud services procurement and integration whilst applying the ITIL 4 framework.
- · Adopt a customer-focused end-to-end cloud procurement user journey

This module provides a practical understanding of how cloud procurement and technology can integrate with and support broader business strategy and functions, regardless of sector, industry, or cloud maturity.

## Ready to take the next step?

To learn more, purchase the core guidance, find training or to book an exam, please visit: axelos.com/certifications/itil-service-management/extension-modules

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