

# Gain the skills you need for the challenges of the future

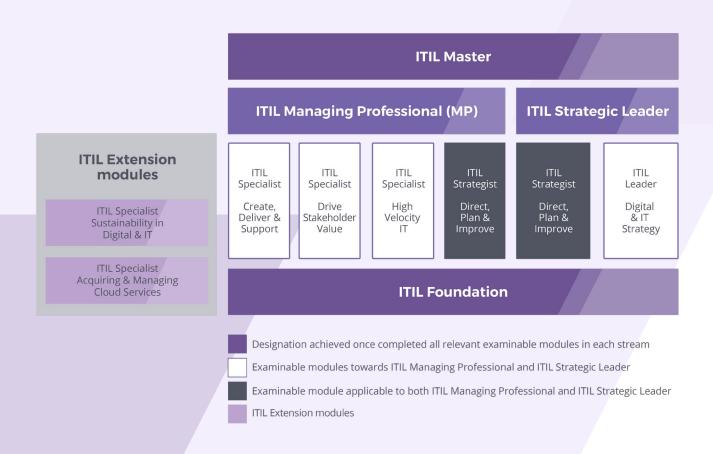
To support organizations and professionals tackle the challenges and opportunities presented by emerging technologies and themes that impact their operations, AXELOS has developed the ITIL 4 Extension Modules.

These modules form a stream of the globally recognized and leading IT service management framework, ITIL 4, allowing individuals to learn about ITIL concepts, develop an understanding of relevant ITIL 4 guidance and enable career development opportunities.

There are currently two modules that comprise the ITIL 4 Extension Modules:

- ITIL 4 Specialist: Sustainability in Digital & IT
- ITIL 4 Specialist: Acquiring & Managing Cloud Services

There are no formal prerequisites for the ITIL 4 Extension Modules. The relevant key concepts from the ITIL 4 framework will be covered as part of each module, making it accessible to anyone interested in gaining critical skills in these areas.



Future-proof with ITIL® 4

## ITIL 4 Specialist: Sustainability in Digital & IT

#### Aligning sustainability objectives with Digital and IT strategies

#### Introduction:

This specialist module is for Digital and IT professionals who are looking to understand the role IT and digitally enabled services have in relation to the environment, whilst exploring opportunities to positively impact it.

#### ITIL 4 Specialist: Sustainability in Digital & IT will enable professionals to:

- Understand how to use the ITIL guiding principles to deliver value by creating sustainable digitally enabled products and services
- Effectively address volatile, uncertain, complex and ambiguous (VUCA) challenges through sustainable strategies, procurement, products and practices.
- Obtain a practical grounding in the key principles of sustainability
- Conduct a full cost benefit analysis identifying **potential risks and opportunities** using best practice guidance.

### ITIL 4 Specialist: Acquiring & Managing Cloud Services

#### Supporting successful cloud procurement and technology integration

#### Introduction:

This specialist module is for IT professionals who are involved in the procurement, implementation and ongoing evaluation of cloud services and technologies to ensure they are providing value.

#### ITIL 4 Specialist: Sustainability in Digital & IT will enable professionals to:

- Analyze available solutions and potential benefits using a vendor-neutral approach
- Effectively Identify, select and deliver optimized cloud services
- Facilitate value co-creation through successful cloud services procurement and integration whilst applying the ITIL 4 framework.
- Adopt a customer-focused end-to-end cloud procurement user journey



## Ready to take the next step?

To learn more, purchase the core guidance, find training or to book an exam, please visit: axelos.com/certifications/itil-service-management/extension-modules

#### Future proof your career with ITIL 4

With globally recognized, valuable certifications for cross-functional, multidisciplinary teams.

Learn more: bestpractice.axelos.com/ITIL-4-Future-proof-your-career/

